

Summary of recommendations

Recommendation 1

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That WorkCover NSW meet with the Public Service Association of NSW on at least two occasions annually to discuss initiatives to address bullying in WorkCover, including the draft action plan to address punitive use of process.

Recommendation 2

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That as a matter of priority WorkCover NSW liaise with the Public Service Association of NSW to determine the most effective method of collecting, monitoring and publishing reliable data on the incidence of workplace bullying in Safety Return to Work and Support.

Recommendation 3

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That as soon as practical, WorkCover NSW and the Department of Trade and Investment, Regional Infrastructure and Services publish information on how complaints covered by the recently signed Memorandum of Understanding between both entities will operate, including at a minimum:

- how these complaints will be managed
- who will manage these complaints
- the expected timeframes within which complaints will be addressed.